

The Best IT Service Companies with a Single Point of Contact

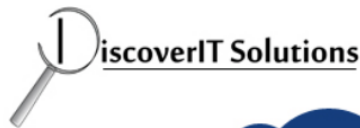
DiscoverIT Solutions provides a single Multi-Vendor Service portal to consolidate and manage the biggest and best service companies in the world. This allows your company to save time, energy, and cost with your IT infrastructure!

DiscoverIT Solutions partners with the best service providers around the Globe. Because of our reseller partnerships, we are able to provide the most competitive pricing in the IT services industry. DiscoverIT Solutions is able to draw from the vast array of technical expertise and geographical range of our numerous business partners to better serve our clients.

Tired of keeping track of multiple service agreements, renewal dates, service call placement and escalation procedures?

DiscoverIT Solutions eliminates these inefficiencies through our single web portal and team of customer service professionals. At no extra cost to the client, our staff manages every aspect of contract administration and monitors all service calls.

And, with DiscoverIT Solutions web-based tools, using and managing these services are easier than ever before...



Welcome Demo - January 6, 2011 5:35 pm

Tools
Service Call Report
Tracker
Request a Quote
Logout
Home

Search:

Location: Chicago - 123 State St

Service Level: D3d- Depot 3 Day
D5d- Depot 5 Day
O4h- On Site 4 Hour

Contract #: No contract
Contract #

Serial #: 02C05130111
1jhsdfik23
6400625
6400721

or

Search Reset Only Results

Results: 1 - 1 of 1 Page 1 of 1

Service Call	Location	State	Contract #	Serial Number	Service Level	Mfg	Model/Config/IP	Term	Unit Price	Tech Support
Place Service Call	Chicago	IL	Contract #	02C05130111	O4h	TomTom	Z4M+	02/01/10-02/01/11	\$500.00	800-000-0000

Export to CSV Print

Company info:
Discover IT Solutions Demo

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Get a new quote – online

Place a service call – online

Print your service agreement OR export to a CSV file – 7X24 online

See all of your assets at one time online – shows location, service levels, contract status etc.

Use DiscoverIT Solutions online Request-A-Quote feature for time-saving (and money-saving!) contract pricing.

Want to add a device to the master agreement? Simply access the DiscoverIT Solutions web site, provide model number, location, and coverage requirements, and DiscoverIT Solutions will respond with on-line pricing.

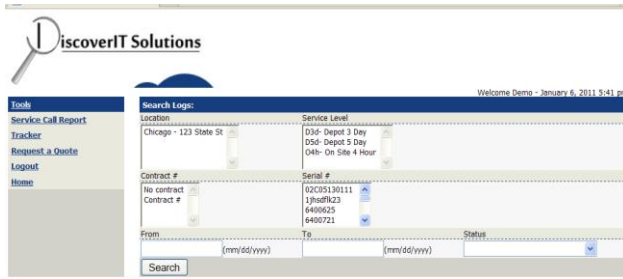
Here's How IT works

1. DiscoverIT Solutions provides **multi-vendor service solutions for all types of IT equipment**, with one invoice, one contract term, and one point of administration. That means you save time and money by going to only one source for quotes and billing from multiple service providers.

Systems, Data Centers, Workstations, Servers, Printers, RF Equipment, Routers, Hubs, PCs – they all have to be maintained. There are often hundreds, even thousands of multi-vendor devices, spread across varied geographies. Wouldn't it be nice to have one integrated service contract, with one invoice, and one organization to call regarding all billing questions and pricing issues?



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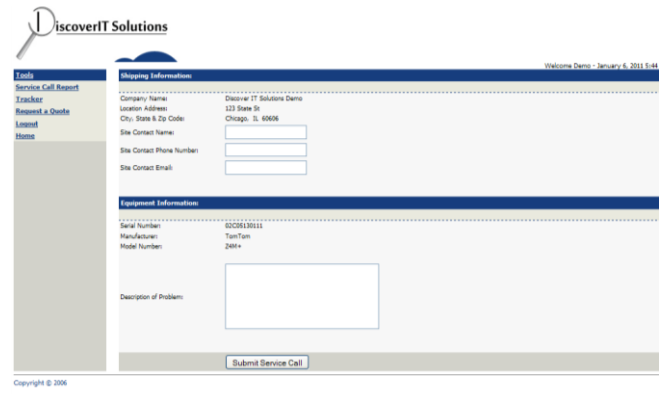


2. DiscoverIT Solutions provides **online asset tracking for existing and new assets**, giving instant and secure access to all contract and equipment information twenty-four hours a day, seven days a week. This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where everything is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with DiscoverIT Solutions.

3. DiscoverIT Solutions saves the end-user time by providing a **single web site for all service call placement**.

Place service calls enterprise wide, across all equipment types, on the same website. You get the convenience of one stop service, without giving up the expertise of “best in class” providers.



Included in DiscoverIT Solutions service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!



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